

## T&Cs & Policies

**The Pirate Castle is a registered charity (number 1138787) and a company limited by guarantee registered in England & Wales (number 7370167).**

We believe that nobody should face exclusion due to financial disadvantage or disability. More than opening up the canal as a recreational resource for all to enjoy, our stimulating and inclusive projects seek to narrow the outcomes gap by giving all sections of the community equal chance to participate in activities and training initiatives that may otherwise be beyond their financial or physical means.

This section includes links to our Terms & Conditions of Hire and core policies which ensure that services run by The Pirate Castle comply with current best-practice and legislation. Customer guidelines are also included to help you prepare for your visit.

**View or download our policies and guidelines by clicking the links below:**

[Booking Terms & Conditions](#) [1]

[Data Privacy Notice](#) [2]

[Individual Child / Adult Consent Form](#) [3]

[Organisation Group Consent Form](#) [4]

[Safeguarding Policy](#) [5]

[Kayaking Risk Assessment](#) [6]

### COVID-19 RISK ASSESSMENTS & VISITOR / USER GUIDELINES

[Covid-19 Risk Assessment](#) [7]

[Covid-19 Guidelines for General Visitors](#) [8]

[Covid-19 Guidelines for Community Centre Users](#) [9]

[Covid-19 Guidelines for Canal Boat Users](#) [10]

[Covid-19 Guidelines for Paddlesport Participants](#) [11]

**Source URL:** <http://thepiratescastle.org/tcs-policies>

### Links

[1] <http://thepiratescastle.org/sites/default/files/uploads/Booking%2520terms%2520and%2520conditions%2520Aug%252020.pdf>

[2] [http://thepiratescastle.org/sites/default/files/uploads/Pirate%2520Castle%2520-%2520Data%2520Privacy%25200Notice\\_V1\\_2020.pdf%23overlay-context%3Dtcs-policies](http://thepiratescastle.org/sites/default/files/uploads/Pirate%2520Castle%2520-%2520Data%2520Privacy%25200Notice_V1_2020.pdf%23overlay-context%3Dtcs-policies)

[3] <http://form.jotform.com/PirateCastle/consent-form-individual>

[4] <http://thepiratescastle.org/sites/default/files/uploads/2018%2520Organisation%2520Group%2520Consent%25200Form.pdf>

[5] [http://thepiratescastle.org/sites/default/files/uploads/Jan%25202020\\_Safeguarding%2520Policy\\_Final\\_0.pdf%23overlay-context%3Dtcs-policies](http://thepiratescastle.org/sites/default/files/uploads/Jan%25202020_Safeguarding%2520Policy_Final_0.pdf%23overlay-context%3Dtcs-policies)

[6] <http://thepiratescastle.org/sites/default/files/uploads/2020%2520Kayak%2520-%2520Risk%2520Assessment%2520-%2520Sheltered%2520Water.pdf>

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[7] <http://thepiratescastle.org/sites/default/files/uploads/The%20Pirate%20Castle-%20Covid-19%20Risk%20Assessment%20v5%2022%20October.pdf>

[8] <http://thepiratescastle.org/sites/default/files/uploads/Covid-19%20Guidelines%20for%20General%20Visitors%20v1.pdf>

[9] [http://thepiratescastle.org/sites/default/files/uploads/Guidelines%20for%20participants-%20main%20hall%20users\\_0.pdf](http://thepiratescastle.org/sites/default/files/uploads/Guidelines%20for%20participants-%20main%20hall%20users_0.pdf)

[10] <http://thepiratescastle.org/sites/default/files/uploads/Guidelines%20for%20participants-%20canal%20boating.pdf>

[11] <http://thepiratescastle.org/sites/default/files/uploads/Guidelines%20for%20participants-%20paddlesports.pdf>